

We are Recruiting.

JSD are looking for a Duty Manager.

The Role – We are looking for an individual to become one of our duty managers and to work with our existing duty managers attending to our 24/7 duty desk. It is a home based role and prospective candidates would be expected work on an 8 hour rolling shift pattern that does include nights and weekends. Key Responsibilities include:

Responding to issues as they arise and seek resolutions.

To provide solutions to problems or decide who is the correct person to deal with the problem and passed on details.

To act as first point of contact in the event of equipment / vehicle failures/ problems.

To liaise with/co-ordinate and communicate with all involved parties during both normal and emergency conditions.

To check that issues have been dealt with and report current status on the log.

To produce an accurate record of all communications.

To exhibit integrity and professionalism in all actions to actively promote JSD R & D Ltd.

To book operational staff working in remote locations on and off duty.

To actively liaise with operations director, other client and supplier controls, JSD maintenance support, operational and control staff.

To take a controlling lead in developing situations ensuring operations are carried out safely and efficiently.

To arrange “For Cause” Medical Screening in the event of an incident.

To ensure staff welfare is maintained to an acceptable level, in the event of a change to plan.

The benefits – Competitive Salary with OTE £29k, 20 days holidays + Bank Holidays, + Christmas Bonus.

If you are interested, please email your CV to

Mark.Bebbington@jsdrail.com